

Membership Continuation Form 2026 (Resignee, Retiree, or Retrenchment Transfer)

Please use this form to apply to transfer membership from an active employer to a retiree, resignee or retrenchment status.

Who we are

Bankmed (referred to as 'the Scheme'), registration number 1279, is a not-for-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07) which takes care of the administration of your membership for the Scheme.

How to complete this form

1. Please use one letter per block, complete in black ink and print clearly. Alternatively, complete the form electronically by typing in the fields below.
2. This form is to be completed by the Principal Member
3. To avoid administration delays, please ensure this application is completed in full
4. Please return the completed form to your employer contact
5. In the event that you update banking details, please note that we cannot accept credit card details
6. You need to submit specific supporting documentation with this form if the account holder is not you
7. Once the application form has been fully completed, and you have sourced all of the supporting documents, kindly e-mail all documents to administration@bankmed.co.za. Please ensure that your images are scanned clearly before e-mailing them to us upon signing this application, you confirm that the information provided is true and correct

1. Member information (Principal Member)

Membership number (compulsory)		Transfer effective date	
Title		Initials	
Surname			
First name(s) (as per identity document)			
Previous/maiden name			
ID or passport number			
Gender	M ☐ F ☐	Date of birth	
Marital status	Married ☐ Single ☐ Divorced ☐ Widowed ☐		
Job title		Tax number	
Telephone (H)		Telephone (W)	
Cellphone			
Physical address			
Unit/Suite number		Complex name	
Street number		Street name	
Suburb			
City		Postal code	
E-mail			
E-mail type	Home ☐ Work ☐		

2. Transfer type

Retirement: Principal Member instruction to continue membership and assume direct payment of contributions via debit order:

Yes ☐ No ☐

Retrenchment: Principal Member instruction to continue membership and assume direct payment of contributions via debit order:

Yes ☐ No ☐

Resignation: Principal Member instruction to continue membership and assume direct payment of contributions via debit order:

Yes ☐ No ☐

3. Do you need to change banking details as the new Principal Member due to this transfer?

Yes ☐ No ☐

You need to submit specific supporting documentation with this form if the account holder is **not** you:

Supporting documentation required

Please send the completed 'Continuation' form back to us with the documents under each type of bank account, if necessary. Please only send the documents relevant to your update. These documents are only applicable or needed when you are using one of the bank account types listed below.

When using another person's bank account (for example, spouse, aunt, uncle, friend, father, son):

- Proof of the account, e.g. bank statement or letter from the bank on a bank letterhead, not older than three months from date of submission
- A copy of the ID, passport or driver's licence of the bank account holder

When using a joint account:

- Proof of the account, e.g. bank statement or letter from the bank on a bank letterhead, not older than three months from date of submission
- A copy of the ID, passport or driver's licence of each of the joint account holders

When using a company account:

- Proof of the account, e.g. bank statement or letter from the bank on a bank letterhead, not older than three months from date of submission
- A copy of the ID, passport or driver's licence of each signatory or person who has authority to sign on behalf of the company
- A letter of authority including the details of all the persons of authority and the Bankmed membership details
- A copy of the company's certificate of registration

When using a trust account:

- Proof of the account, e.g. bank statement or letter from the bank on a bank letterhead, not older than three months from date of submission
- A copy of the ID, passport or driver's licence of each of the trustees of the account
- A copy of the trust's certificate of registration
- A copy of the trust resolution, confirming the trustees

Important information about the debit order mandate and using third-party bank account details:

- As part of Payment Association of South Africa (PASA) debit order mandate requirements, you are required to supply the account holder's residential address, e-mail address and contact number
- If an account held in another person's name (third-party) is being used, for example, spouse, friend or daughter, company (authorised person) or trust (trustee), you will need to provide these details
- Please note that the details you supply will only be used for the PASA debit order mandate requirement and will not be used to update your contact details we have on system

If the account is in your name as the Principal Member, but we are unable to verify the account details with the bank, please supply:

- Proof of the account, e.g. bank statement or letter from the bank on a bank letterhead, not older than three months from date of submission
- A copy of your ID, passport or driver's licence

4. What banking details do you want to change?

Debit order details (to collect contributions) ☐ Claims reimbursement details ☐ Both ☐

5. New debit order details: for collection of contributions

When should we start using the new banking details?

D	D	M	M	Y	Y	Y	Y
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Please note that we cannot backdate banking detail changes and these details will come into effect from the date that they are loaded onto the system.

Please confirm who the **account holder** is by choosing the correct option:

Principal Member (You) ☐ Someone else ☐ Company ☐ Trust ☐

Bank account details

Bank name																			
Branch name							Branch code			-			-						
Account number												Type of account	Cheque	☐	Savings	☐			
Account holder name																			
Account holder's signature											Date	D	D	M	M	Y	Y	Y	Y

Account holder details (PASA requirement)

Please read carefully –

- If the account holder is the Principal Member, please complete Section 3 in the table below
- If the account holder is a third-party (authorised person) such as a spouse or family member, please complete Sections 1 and 3 in the table below
- If the account holder is a third party (authorised party) such as a company or trust, please complete Sections 2 and 3 in the table below

Section 1: Authorised person details

Title					Initials								
Surname													
First name(s)(as per ID/passport)													
ID or passport number													
Gender	M	☐	F	☐	Date of birth	D	D	M	M	Y	Y	Y	Y

Section 2: Company or trust details

Company or trust name																			
Company or trust registration number																			
Signature of authorised party/trustee:											Date	D	D	M	M	Y	Y	Y	Y
If there are multiple authorised parties/trustees, please attach copies of all ID documents for each party/trustee. Additional signature fields have been inserted below.																			
Signature of authorised party/trustee:											Date	D	D	M	M	Y	Y	Y	Y
Signature of authorised party/trustee:											Date	D	D	M	M	Y	Y	Y	Y
Signature of authorised party/trustee:											Date	D	D	M	M	Y	Y	Y	Y
Signature of authorised party/trustee:											Date	D	D	M	M	Y	Y	Y	Y

Section 3: Principal Member, authorised parties, company or trust address and contact details (compulsory for all)**Account holder residential address**

(if the account holder is a company, please provide the company physical address)

Unit/Suite number					Complex name										
Street number					Street name										
Suburb															
City											Post code				

Account holder e-mail details

(if the account holder is a company, please provide the company e-mail address)

Account holder contact number details											
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(if the account holder is a company, please provide the company contact number)

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Date	D	D	M	M	Y	Y	Y	Y
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If there are multiple authorised parties/ trustees, please attach ID copies per authorised party / trustee.

6. New claims reimbursement bank account details

D	D	M	M	Y	Y	Y	Y
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Please note that we cannot backdate banking detail changes and these details will come into effect from the date that they are loaded onto the system.

Yes ☐ No ☐

If **yes**, do not complete the section below. If **no**, please complete the section below

Please confirm who the **account holder** is by choosing the correct option:

Account owner (Mark with an X) You ☐ Someone else ☐ Company ☐ Trust ☐

Bank name	Bank type	Bank size	Bank location	Bank description
Bank of America	Commercial	Large	USA	Bank of America is a large commercial bank in the USA, providing a wide range of financial services including checking and savings accounts, loans, and credit cards.
Wells Fargo	Commercial	Large	USA	Wells Fargo is a large commercial bank in the USA, offering a variety of financial products such as mortgages, auto loans, and business banking services.
Chase	Commercial	Large	USA	Chase is a large commercial bank in the USA, known for its extensive network of branches and ATMs, and its focus on providing personalized financial advice.
Citigroup	Commercial	Large	USA	Citigroup is a large commercial bank in the USA, offering a range of financial services including wealth management, private banking, and corporate finance.
JP Morgan Chase	Commercial	Large	USA	JP Morgan Chase is a large commercial bank in the USA, providing a wide range of financial services including investment banking, asset management, and private banking.
Bank of Montreal	Commercial	Large	Canada	Bank of Montreal is a large commercial bank in Canada, offering a variety of financial products and services including mortgages, auto loans, and business banking.
TD Bank	Commercial	Large	Canada	TD Bank is a large commercial bank in Canada, known for its extensive network of branches and ATMs, and its focus on providing personalized financial advice.
Royal Bank	Commercial	Large	Canada	Royal Bank is a large commercial bank in Canada, offering a range of financial services including wealth management, private banking, and corporate finance.
Scotiabank	Commercial	Large	Canada	Scotiabank is a large commercial bank in Canada, providing a wide range of financial services including investment banking, asset management, and private banking.
Bank of Nova Scotia	Commercial	Large	Canada	Bank of Nova Scotia is a large commercial bank in Canada, offering a variety of financial products and services including mortgages, auto loans, and business banking.

Branch name		Branch code		-		-	
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Account number Type of account Cheque ☐ Savings ☐

Account holder

[illegible]

Date | D | D | M | M | Y | Y | Y | Y

7. Debit order mandate, terms and conditions, and Privacy Statement

7.1. Debit order mandate

This signed authority and mandate refers to this application to change bank account details as confirmed on the 'Membership Continuation 2026 (Resignee, Retiree, or Retrenchment Transfer)' form, as submitted and approved by the Principal Member on the signed date ("the Agreement")

I/We, the undersigned:

7.1.1. Warrant that the account information I/we have provided above is an account in my/our name and that the information furnished by me/us in this authority and mandate is true and correct;

7.1.2. Authorise Bankmed Medical Scheme (“the Scheme”) to issue and deliver payment instructions to my/our bank, from the bank account recorded above (or any other bank or branch to which I may transfer my account) for:

7.1.2.1. Collection of any amounts due under or in terms of this application to change banking details;

7.1.2.1.1. on condition that the sum of such payment instructions will never exceed my obligations as framed in the Agreement; and

7.1.2.1.2. where the Agreement shall commence on the date that the banking details are effective; and

7.1.2.1.3. shall continue until this authority and mandate is terminated by me by giving the Scheme no less than 20 ordinary working days written notice thereof; or

7.1.2.1.4. immediately, in the event that I instruct my bank to withdraw this authority and mandate

7.1.3. Confirm that the payment instructions mentioned above must be issued on the first working day of the month:

7.1.4. If the change in banking details is not activated in time for the debit order collection, and there is an amount outstanding, the Scheme can collect that amount in the interim, upon activation of the banking details:

7.1.5. If I change the date of the debit order after activation of the banking details, I confirm that the payment instructions must be issued and delivered on the day that I have nominated ("payment day") and thereafter on the same day in each and every successive month:

7.1.6. If the payment day falls on a Sunday or recognised South African public holiday, the payment day will automatically be the next working day:

7.1.7. Authorise the Scheme to track my bank account and re-present the payment instruction referred to above in the event that there are insufficient funds in my bank account to meet my obligations under or in terms of this Agreement;

7.1.8. Acknowledge that my bank will treat each payment instruction to pay contributions or amounts due under this Agreement to the Scheme as if each payment instruction came from me personally as the account holder:

- 7.1.9. Undertake to advise the Scheme in writing of any changes to my account details and acknowledge that the Scheme will not be held responsible or liable for any claim, loss or harm that I or any third party may suffer as a result of:
- 7.1.9.1. me providing incorrect banking details herein, or
 - 7.1.9.2. if the bank account is in the name of another person, or entity, or
 - 7.1.9.3. as a result of my failure to notify the Scheme of a change in banking details, or
 - 7.1.9.4. if the bank account has insufficient funds to meet my obligations under or in terms of the Agreement;
- 7.1.10. Know and understand that the debit orders and resulting deductions/withdrawals hereby authorised will be processed through a computerised system provided by South African banks;
- 7.1.11. The details of each debit order and resulting deduction/withdrawal from my bank account will be printed on my bank statement; and
- 7.1.12. Must show the reference number of the membership inserted in the Agreement so as to enable me to identify this membership and the associated debit order and resulting deduction/withdrawal;
- 7.1.13. Acknowledge that although I may terminate this authority and mandate, such termination does not necessarily terminate this Agreement;
- 7.1.14. In the event of such termination I am not entitled to any refund of any contributions or amounts due that was withdrawn by the Scheme whilst this authority and mandate was in force if such contributions or amounts were legally owing to the Scheme in terms of the Agreement;
- 7.1.15. Acknowledge that by signing this authority and mandate I am bound by the payment terms applicable to this Agreement;
- 7.1.16. Furthermore, as the Principal Member I confirm that:
- 7.1.16.1. I have the right to give the Scheme the authority to debit such account on a monthly basis;
 - 7.1.16.2. I will be liable for any claims, losses or damages of whatsoever nature arising out of debits made by the Scheme to the account as listed above should this account have insufficient funds, be incorrect or be held in the name of any other person;
 - 7.1.16.3. I hereby authorise the Scheme to verify the banking details as provided above for the purposes of setting up the debit order, where this may be required;
 - 7.1.16.4. the account listed above complies with the Financial Intelligence Centre Act ("FICA");
 - 7.1.16.5. if I miss a contribution collection date, the Scheme may deduct the full value of the outstanding contribution the following month, along with the current and due contribution value, which may reflect as a double debit on my bank statement.

7.2. Privacy Statement

When you engage with Bankmed Medical Scheme, you are entrusting us with your personal information. We are committed to protecting your right to privacy and keeping your information safe. Our [Privacy Statement](#) tells you how we collect, use and share your personal information, including personal information about your spouse, employees, dependants, and beneficiaries, where applicable. To view and read our Privacy Statement.

7.3. Reference numbers

7.3.1. Agreement reference number

This Agreement reference number: Your membership number

7.3.2. Abbreviated name

Abbreviated name as Registered with the Bank: BANKMEDCON, BANKMEDCLA

7.3.3. Deduction date

Deduction date: as per signed contract

7.3.4. Deduction amount

Deduction amount: as per signed contract

7.3.5. Payment start date

Payment start date: as per signed contract

7.4. Confirmation of acceptance of Agreement, inclusive of debit order mandate, terms and conditions, and Privacy Statement

7.4.1. Account Holder:

Please only sign if you have read and understood the Agreement, inclusive of debit order mandate, terms and conditions, and Privacy Statement.

I, , in my capacity as the account holder, with

ID or passport number

hereby confirm my acceptance of the Agreement, inclusive of the debit order mandate, terms and conditions, and Privacy Statement.

Furthermore, I confirm and agree the following:

7.4.1.1. I give the Scheme, acting in their relevant capacities, permission to update the Principal Member's banking details as set out above;

7.4.1.2. that I have the right to give the Scheme the authority to debit such account on a monthly basis;

7.4.1.3. I will be liable for any claims, losses or damages of whatsoever nature arising out of debits made by the Scheme to the account as listed above should this account have insufficient funds, be incorrect or be held in the name of any other person;

7.4.1.4. I hereby authorise the Scheme to verify the banking details as provided above for the purposes of setting up the debit order, where this may be required;

7.4.1.5. the account listed above complies with the Financial Intelligence Centre Act ("FICA");

7.4.1.6. if a contribution collection date is missed, the Scheme may deduct the full value of the outstanding contribution the following month, along with the current and due contribution value, which may reflect as a double-debit on my bank statement.

Signed at (town or city)

Account holder's signature

Original hand signature required

Date

D	D	M	M	Y	Y	Y	Y
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7.4.2. Principal Member

Please only sign if you have read and understood the Agreement, inclusive of debit order mandate, terms and conditions, and Privacy Statement.

I, , in my capacity as the Principal Member

(full name(s) and surname as per ID/passport)

ID or passport number

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hereby confirm my acceptance of the Agreement, inclusive of the debit order mandate, terms and conditions, and Privacy Statement.

Furthermore, I confirm and agree the following:

7.4.2.1. I give the Scheme, acting in their relevant capacities, permission to change my banking details as set out above;

7.4.2.2. that I have the right to give the Scheme the authority to debit such account on a monthly basis;

7.4.2.3. I will be liable for any claims, losses or damages of whatsoever nature arising out of debits made by the Scheme to the account as listed above should this account have insufficient funds, be incorrect or be held in the name of any other person;

7.4.2.4. I hereby authorise the Scheme to verify the banking details as provided above for the purposes of setting up the debit order, where this may be required;

7.4.2.5. The account listed above complies with the Financial Intelligence Centre Act ("FICA");

7.4.2.6. If a contribution collection date is missed, the Scheme may deduct the full value of the outstanding contribution the following month, along with the current and due contribution value, which may reflect as a double-debit on my bank statement.

If a contribution collection date is missed, the Scheme may deduct the full value of the outstanding contribution the following month, along with the current and due contribution value, which may reflect as a double-debit on my bank statement.

Signed at (town or city)

Principal Member's signature

Date

D	D	M	M	Y	Y	Y	Y
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8. Your employer details

Kindly note this section should not be completed by SBSA Employees.

Should your employer be paying your full contribution or a part thereof, please complete this section:

Name of employer

Employer of billing number

Employer number

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Date of employment

Y	Y	Y	Y	M	M	D	D
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1. Employer contact person

Telephone

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E-mail

2. Employee contact person										
Telephone										
E-mail										
Branch name						Branch number				
Department name						Department number				

Kindly ensure your employer completes this warranty.

Employer warranty

1. We warrant that the main applicant detailed in section 1 is an employee of our organisation
2. The Scheme may bill us for the amount due for this member in the same way as it does for our other employees with the Scheme.

Authorised signatory 1.		Authorised signatory 2.	
Name/s		Name/s	
Designation		Designation	